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<p>Tiivistelmä-Referat-Abstract</p> <p>The intravascular use of heroin and other opiates has increased in the end of 1990's. Due to the increasing use of opiates, there has also grown the need to increase treatment aimed at opiate addicted people. Medical care together with psychosocial support has turned to be efficient, because it improves the quality of life of clients and diminishes criminality and drugdeaths.</p> <p>There are many kinds of problems in organizing drug treatments. The point of views of clients, statutes and nursing staff may differ from each other. You may see problems such as new duties given to departments with a short notice. The regulations of Social and Health Ministry concerning maintenance treatment, don't give explicit policy about treatment. So, treatment is more open to various interpretations between nursing staff and clients. The aggressive behavior of clients and continuous working under the danger of violence makes it more difficult to do drugnursing in practice. Employees feel that resources to accomplish the treatment are insufficient, when it's question about the work space or the amount of working vacancies. The are unrealistic expectations about the treatment. In addition to this clients' bottomless need to demand, brings the nursing stuff to the turbulence of pressure conflicts, when trying to decide, what is according to regulations and good treatment and which is the most secure way of accomplishing the treatment.</p> <p>This ethnographical case study is analyzing the aspect of the nursing stuff of a work community under the welfare for intoxicant abusers and how the process of becoming an expert will develop. The study produces information about the work done with severely drug addicted people and the challenges of this work. It's very important to research this new activity called maintenance treatment, because it's sure that you have to increase supplies for treatment in the future. The study that rises form practise is essential. It enables to produce information about actual issues, which are felt vital at fieldwork. It also makes it possible to get facts, which may not be found in any other way. Clients and nursing staff are heard. At the result of this study, you can evaluate, if the activities meet the needs of clients and are there enough resources for employees to work safely. This research is an ethnographical case study at the point of view of conflicts. The participants of the activities are compelled to an interestconflict with each other. The study was executed by interviewing and by observation. Here ethnography means analyzing the meanings of maintenance treatment at social situations and activities at one nursing department during certain period of time. The activities are influenced as well by internal as by external factors. The activities are framed and formed at different conflicts. From there rises the culture of maintenance treatment and the knowing, how to accomplish it.</p> <p>The orientation of the nursing department was developed during two years period as the result of increasing interaction between employees and other authorities. Workers took part to various educations. Producing care without differentiation changed to producing care with specialization. Now there was a conversational, dissimilarity accepting and differentiated department, producing drug rehabilitation.</p> <p>Sources: Schein, Edgar: Organisational culture and management. Tourunen, Jouni: Epäilyksen polttopisteessä.</p>			
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